



# PowerSteamer® Pro™ Series

## USER'S GUIDE

### 1697 SERIES

3 Safety Instructions

4 Product View

5 Assembly Instructions

5-11 Operations / Special Tools

12 Routine Maintenance

13-14 Troubleshooting

15 Consumer Services

15 Replacement Parts

16 Warranty

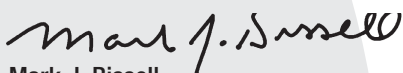


## Thanks For Buying A BISSELL PowerSteamer PRO Deep Cleaner

We're glad you purchased a BISSELL POWERSTEAMER PRO Deep Cleaner. Everything we know about floor care went into the design and construction of this complete, high-tech home cleaning system.

Your POWERSTEAMER PRO is well made, and we back it with a limited one-year warranty. We also stand behind it with a knowledgeable, dedicated Consumer Services department, so, should you ever have a problem, you'll receive fast, considerate assistance.

My great-grandfather invented the floor sweeper in 1876. Today, BISSELL is a global leader in the design, manufacture, and service of high quality homecare products like your POWERSTEAMER PRO.



Mark J. Bissell  
President and Chief Executive Officer

# IMPORTANT SAFETY INSTRUCTIONS

**When using an electrical appliance, basic precautions should be observed, including the following:**

Read all instructions before using your POWERSTEAMER PRO.

## **WARNING:** To reduce the risk of fire, electric shock, or injury:

- Do not immerse.
- Use only on surfaces moistened by cleaning process.
- Always connect to a properly grounded outlet. See Grounding Instructions.
- Unplug from outlet when not in use and before conducting maintenance or troubleshooting.
- Do not leave machine when it is plugged in
- Do not service machine when it is plugged in
- Do not use with damaged cord or plug
- If appliance is not working as it should, has been dropped, damaged, left outdoors or dropped into water, have it repaired at an authorized service center.
- Use indoors only.
- Do not pull or carry by cord, use cord as a handle, close door on cord, pull cord around sharp corners or edges, run appliance over cord, or expose cord to heated surfaces
- Do not carry the appliance while in use
- Do not unplug by pulling on cord-unplug by grasping plug
- Do not handle plug or appliance with wet hands
- Do not put any object into appliance openings, use with blocked opening, or restrict air flow
- Do not expose hair, loose clothing, fingers or body parts to openings or moving parts
- Do not pick up hot or burning objects
- Do not pick up flammable or combustible materials (lighter fluid, gasoline, kerosene, etc.) or use in the presence of explosive liquids or vapor
- Do not use appliance in an enclosed space filled with vapors given off by oil base paint, paint thinner, some moth proofing substances, flammable dust, or other explosive or toxic vapors
- Do not pick up toxic material (chlorine bleach, ammonia, drain cleaner, gasoline, etc.)
- Do not modify the 3-prong grounded plug
- Do not allow to be used as a toy
- Do not use for any purpose other than described in this User's Guide
- Do not operate the appliance unless the belt door is securely assembled in the location provided
- Use only manufacturer's recommended attachments
- Use only cleaning products formulated by BISSELL for use in this appliance to prevent internal component damage. See cleaning fluid section of this manual.
- Keep openings free of dust, lint, hair, etc.

- Be extra careful when cleaning stairs.
- Close attention is necessary when used by or near children.
- Turn off all controls before unplugging.

**WARNING: The Power Cord on this product contains lead, a chemical known to the State of California to cause birth defects or other reproductive harm.**

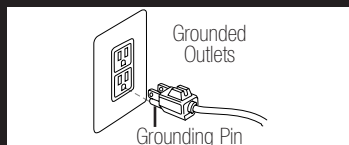
**WASH HANDS AFTER HANDLING.**

## SAVE THESE INSTRUCTIONS.

THIS MODEL IS FOR HOUSEHOLD USE ONLY. Commercial use of this unit voids the manufacturer's warranty.

## GROUNDING INSTRUCTIONS

This appliance must be connected to a grounded wiring system. If it should malfunction or break down, grounding provides a safe path of least resistance for electrical current, reducing the risk of electrical shock. The cord for this appliance has an equipment-grounding conductor and a grounding plug. The cord must only be plugged into an outlet that is properly installed and grounded in accordance with all local codes and ordinances.

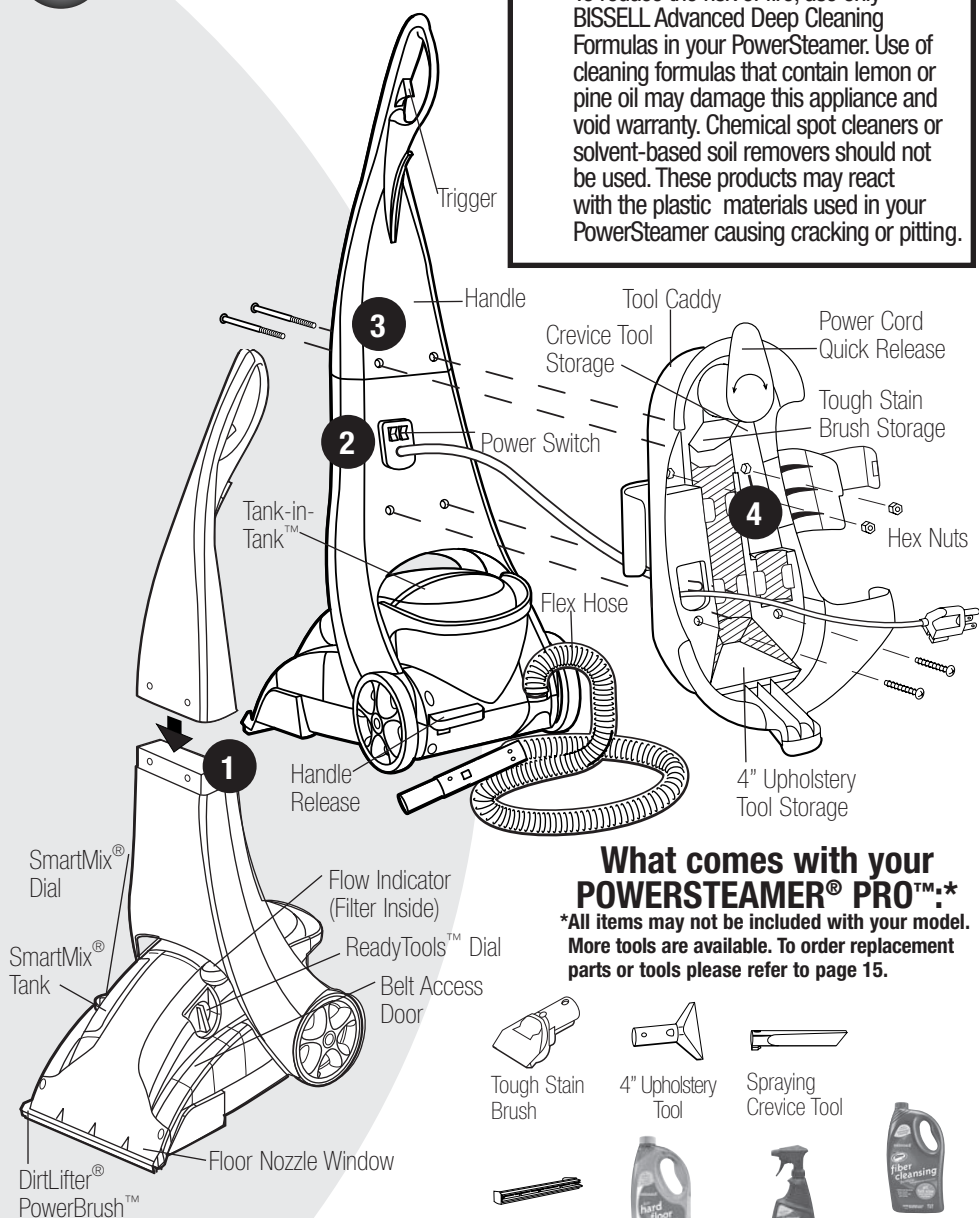


 **WARNING:** Improper connection of the equipment-grounding conductor can result in a risk of electrical shock. Check with a qualified electrician or service person if you aren't sure if the outlet is properly grounded. **DO NOT MODIFY THE PLUG.** If it will not fit the outlet, have a proper outlet installed by a qualified electrician. This appliance is designed for use on a nominal 120-volt circuit, and has a grounding attachment plug that looks like the plug in the drawing above. Make certain that the appliance is connected to an outlet having the same configuration as the plug. No plug adapter should be used with this appliance.

## Product View

## ⚠ WARNING:

To reduce the risk of fire, use only BISSELL Advanced Deep Cleaning Formulas in your PowerSteamer. Use of cleaning formulas that contain lemon or pine oil may damage this appliance and void warranty. Chemical spot cleaners or solvent-based soil removers should not be used. These products may react with the plastic materials used in your PowerSteamer causing cracking or pitting.



## What comes with your POWERSTEAMER® PRO™.\*

\*All items may not be included with your model. More tools are available. To order replacement parts or tools please refer to page 15.



## CAUTION:

POWERSTEAMER PRO uses water and must not be stored where there is danger of freezing. Freezing will damage internal components.

Keep plenty of genuine BISSELL Fiber Cleansing Formula™ on hand so you can clean whenever it fits your schedule. Always use genuine BISSELL deep cleaning formulas. Non-BISSELL cleaning solutions may harm the machine and void the warranty.

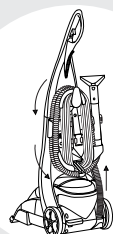
## How To Assemble

The only thing you will need to assemble your cleaner is a Phillips head  screwdriver.

1. Slide Upper Handle onto Lower Handle.
2. Feed bundled Power Cord through Tool Caddy from caddy's flat side.
3. Align Upper Handle holes and Tool Caddy holes.
4. Place hex nut into back of the Tool Caddy and hold in place. Insert bolt from front to back turning into the hex nut until snug. Do not over tighten. Repeat for second bolt and hex nut.
5. Insert 2 screws into lower two holes. Turn until snug.
6. Snap tools into storage on the Tool Caddy.
7. Wrap Power Cord and Flex Hose as shown.



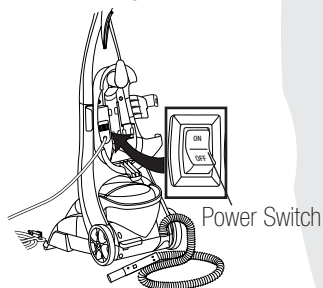
The screws are conveniently located in the cellophane package in the accessory box



## The Basics: How Your PowerSteamer PRO Works

POWERSTEAMER PRO is a home cleaning system that uses a combination of hot tap water, BISSELL advanced deep cleaning formula and suction to safely clean carpets and upholstery.

The Power Switch controls power to the machine.



*Tip:*

Deep cleaning carpeting and upholstery regularly can reduce dust and allergens in your home.

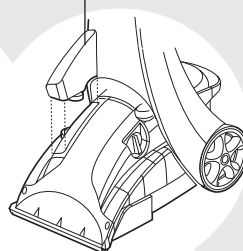
## SmartMix<sup>®</sup>

Provides custom control for each cleaning job.

1. Lift the SmartMix<sup>®</sup> concentrate tank out of the machine base.
2. Turn the tank over so that the valve cap is in an upward position.
3. Unscrew the valve cap and fill the tank to the mark with BISSELL Fiber Cleansing Formula.
4. Replace the valve cap turning until snug.
5. Replace SmartMix concentrate tank.

**NOTE:** If tank leaks, check for proper positioning of o-ring.

SmartMix<sup>®</sup> Tank



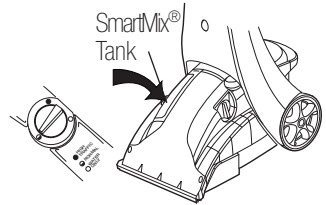
5

## SmartMix® (Continued)

6. Choose the SmartMix setting that fits the cleaning job.

- **Water Only** – use for gentle cleaning or for the final rinse after cleaning.
- **Normal** – automatically provides the best mix of water and concentrate for most cleaning jobs.
- **High Traffic** – automatically mixes the right amounts of water and concentrate to dissolve tough grime and heavy soil.

**NOTE:** Residual cleaning materials left in carpet from other products may cause excessive foaming when picked up. If foam is overflowing tank, move SmartMix dial to “Water Only” position until the condition stops.



**WARNING:**  
To reduce the risk of fire, electric shock or injury unplug from outlet before servicing.

## DirtLifter® PowerBrush

The powered brush roll at the floor nozzle is designed to enhance cleaning performance. The bristle pattern lifts out the deep down dirt while gently grooming carpet fibers. The floating suspension self-adjusts to all carpet heights and protects your carpet if you leave the power switch ON. When the machine handle is in the fully upright position, CarpetSaver™ automatically raises the brush off the carpet.

*Tip:*

Deep cleaning stairs and high traffic areas on a regular basis can prolong carpet life.

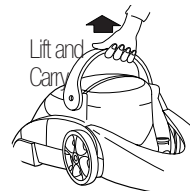
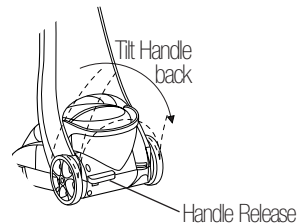
## Tank-in-Tank™

The Tank-in Tank is designed with a bladder inside for clean water. As you clean, the bladder will empty. Dirty water collects in the tank outside the bladder.

1. Step on handle release to lay the machine handle down out of the way.
2. Lift the Tank-in-Tank™ handle. The handle locks the lid in place.
3. Carry it like a bucket to fill at the sink.
4. Set the tank down and rotate the handle forward to unlatch the lid. Lift off and set the lid aside.

**NOTE:** Both the SmartMix Tank and the clean water tank must have liquid in them in order for the machine to spray. If one tank is empty the machine will not apply either cleaning solution or water only. If you're using the WATER ONLY setting, fill the SmartMix® Tank with water also.

**NOTE:** You may notice hair and debris deposits on the carpet that were loosened by the brushing action (Especially with newer carpets that have never been deep cleaned before). This debris should be picked up by hand and thrown away. Debris that deposits in the Brush Belt area should be cleaned out between uses to keep the Belts running free.



## Tank-in-Tank™ (Continued)

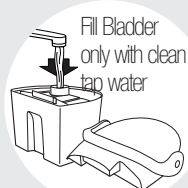


**WARNING:** To reduce the risk of fire, use only BISSELL Fiber Cleansing Formula or BISSELL Hard Floor Solutions in your POWERSTEAMER PRO. Use of cleaning formulas which contain lemon or pine oil may damage this appliance and void warranty. Chemical spot cleaners or solvent-based soil removers should not be used. These products may react with the plastic materials used in your POWERSTEAMER PRO causing cracking or pitting.

5. Find the mouth of the bladder and fill to the bottom of the neck with hot tap water. \*Do not boil or microwave water.

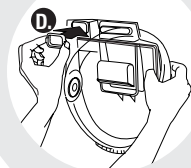
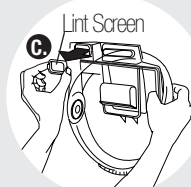
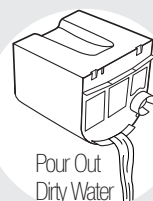
**NOTE:** Fill the Bladder with water only.

6. Replace the tank lid matching the lid and tank edges. Handle must be in forward position to reinstall.
7. Rotate the handle to the carrying position to re-latch the lid.
8. Replace tank in machine base, seating firmly in place.
9. Rotate handle back down to the latched position.



## Emptying Tank-in-Tank

1. Remove the Tank-in-Tank – follow steps 1 and 2 on page 6.
2. Carry the Tank-in-Tank, like a bucket, to the sink where you will dispose of the dirty water.
3. Remove tank lid.
4. Pour out dirty water.
5. After each use, remove and rinse the lint screen located on the tank lid.



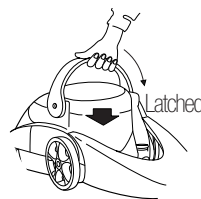
- A. Remove tank assembly from unit.
- B. Remove tank lid.
- C. Remove lint screen and rinse under faucet. Remove any debris caught in lint screen.
- D. Replace lint screen on tank lid. Lint screen will click into place.
- E. Replace tank lid.
- F. Replace tank assembly into unit.

6. Refill with clean tap water as above, steps 5 through 9, and refill the SmartMix tank with BISSELL Cleansing Formula, as necessary.



## Emptying Tank-in-Tank (Continued)

7. When the cleaning job is complete, rinse out the Tank-in-Tank by rinsing clean water between the bladder and tank.
8. Return the Tank-in-Tank to the machine, following steps 6 through 9 on page 7.
9. Refer to the Storage section on page 12 for the final cleanup.



### Tip:

Thorough vacuuming before deep cleaning will prevent early clogging of the lint trap.

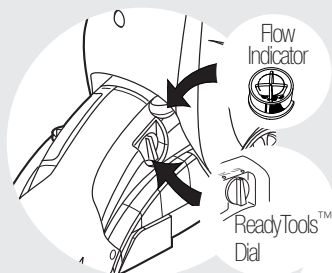
## The Flow Indicator

This is located on the machine base. It spins when the trigger is pressed to indicate that the machine is applying cleaning solution to the floor. It will stop spinning to indicate that the SmartMix tank or bladder needs to be refilled, or when the trigger is released. If the flow indicator is not spinning, check to make sure the unit is set on Floor Cleaning setting.

## ReadyTools™ Dial

This provides above floor cleaning with the turn of a dial. Just choose the cleaning tool, attach to the flex hose and PowerSteamer® Pro™ is ready to clean upholstery and more.\*

\* Set the switch to **Floor Cleaning** when cleaning carpets or bare floors or set it to **Tools/PreTreat** when using the flex hose attachments or for pre-treating floors.



### Tip:

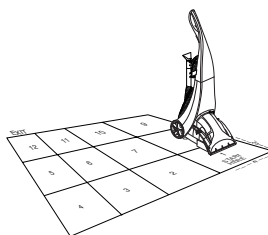
A special red float device in the tank will cause the cleaner to stop removing solution from the carpet and the motor sound will rise in pitch to let you know the dirty water tank is full.

### Tip:

Try pre-treating stairs or entry ways with BISSELL Tough Stain PreCleaner™. Then deep clean with SmartMix dial set to **High Traffic**.

## How To Clean Carpet

1. Plan activities to give carpet time to dry.
2. Remove easily moved furniture from the room (chairs, lamps, coffee tables, etc).
3. Vacuum thoroughly to pick up loose debris and pet hair before using the PowerSteamer Pro.
4. Plan your cleaning route to leave an exit path. It is best to begin cleaning in the corner farthest from your exit.





## Machine Preparation

1. Set up the machine following instructions on pages 5-8.
2. Use Fiber Cleansing Formula in the SmartMix tank.
3. Choose the SmartMix setting to match the cleaning job.
4. Set the ReadyTools™ switch on to either **Tools/PreTreat** or **Floor Cleaning**.

## Pre-Treating (Optional)

**Improves cleaning effectiveness for heavily soiled carpet in high traffic areas such as entryways and hallways:**

1. Set the SmartMix dial to **High Traffic**.
2. Set the ReadyTools dial to **PreTreat**.
3. Plug into a proper outlet and turn ON the Power switch.
4. While pressing the trigger, slowly make several passes over the area to be cleaned.  
**Caution: Do not overwet.**
5. Turn the machine Power switch OFF and let BISSELL Fiber Cleansing Formula dissolve the tough soil for 1-2 minutes before continuing.



## Normal Cleaning

1. Plug into a proper outlet and turn the Power switch ON.
2. While pressing the trigger make one slow forward and back wet pass. Let the Fiber Cleansing Formula and DirtLifter PowerBrush do the work for you. **Caution: Do not overwet.**
3. Release the trigger and make one slow forward and back pass over the same area to remove any residual dirty water.
4. Repeat cleaning passes until solution being pulled up appears clean.
5. Continue passes without pressing the trigger until you can't see any more water being pulled up.

**NOTE: Both the SmartMix and the clean water tanks must have liquid in them in order for the machine to spray. If one tank is empty the machine will not apply either cleaning solution or water only.**

6. After cleaning, you may want to turn the SmartMix to **Water Only** to give your carpeting a final rinse. This will insure thorough removal of embedded dirt loosened by the Fiber Cleansing Formula. BISSELL Fiber Cleansing Formula contains an anti-resoiling agent that helps your carpets repel dirt and keeps them looking clean longer. If you choose to rinse your carpets, you may want to apply BISSELL Carpet Protector after rinsing. Follow the label instructions.
7. When the cleaning job is complete refer to the Maintenance/Storage section on page 12.

## Cleaning Fluid Section

Keep plenty of genuine BISSELL Fiber Cleansing Formula™ on hand so you can clean and protect whenever it fits your schedule. Always use genuine BISSELL deep cleaning formulas.



### WARNING:

To Reduce the Risk of Fire and Electric Shock due to internal component damage, use only BISSELL cleaning fluids intended for use with the deep cleaner.



BISSELL Fiber Cleansing Formula™ with Scotchgard™ Protection  
item # 0710



BISSELL Multi-Allergen Removal™ Formula™ with Scotchgard™ Protection  
item # 0720



BISSELL Pet Odor and Soil Removal™ Formula™ with Scotchgard™ Protection  
item # 0730

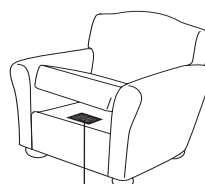


BISSELL Natural Orange Extract Formula™ with Scotchgard™ Protection  
item # 0740

## How To Clean Upholstery and Small Areas

### Important - Check Upholstery Tags

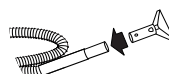
1. Check manufacturer's tag before cleaning. "W" or "WS" on the tag means you can use your PowerSteamer Pro. If the tag is coded with "X" or "S" (with a diagonal strike through), or says "Dry Clean Only," do not proceed. Do not use on velvet or silk. If manufacturer's tag is missing or not coded, check with your furniture dealer.
2. Check for colorfastness in an inconspicuous place.
3. If possible, check upholstery stuffing. Colored stuffing may bleed through fabric when wet.
4. Plan activities to give upholstery time to dry.
5. Vacuum thoroughly to pick up loose debris and pet hair. Use a vacuum with a brush attachment and a crevice tool to clean in fabric folds and tufts.



Manufacturer's Tag

### Machine Preparation

1. Set up the machine following the instructions on pages 5-8.
2. Use Fiber Cleansing Formula in the SmartMix tank.
3. Set the ReadyTools dial to Tools or PreTreat.
4. Set SmartMix to Normal.



### Cleaning Technique

1. Choose the 4" Small Area Tool, the Tough Stain Brush, or the Spraying Crevice Tool and connect to the flex hose.
2. Plug into a proper outlet and turn the Power switch ON.
3. While pressing the trigger, slowly move the spraying tool back and forth over the soiled surface. Release the trigger to vacuum soiled water.
4. Continue to clean the soiled area, working in small sections, until no more dirt can be removed. **Caution: Do not overwet.**
5. When the cleaning job is complete refer to the Storage section for machine cleanup and storage instructions on page 14.



### Tip:

Deep cleaning carpeting and upholstery regularly can reduce dust and allergens in your home.

### Tip:

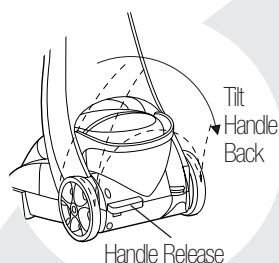
Try pre-treating stairs or entry ways with BISSELL Tough Stain PreCleaner™. Then deep clean with SmartMix dial set to **High Traffic**.

## Cleaning Bare Floors

The Bare Floor Tool provides effective cleaning for linoleum, vinyl, and tile floors. Available on select models only.

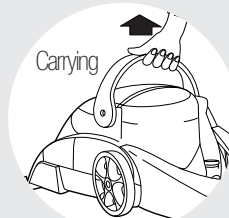
**Caution: Do not use on hardwood floors.**

1. Use only BISSELL Hard Floor Solutions.
2. Vacuum or sweep thoroughly to pick up loose debris and pet hair.
3. Remove easily moved furniture from the room, (chairs, tables, etc).
4. Plan your cleaning route to leave an exit path.
5. Plan activities to allow about 30 minutes for the floor to dry completely.



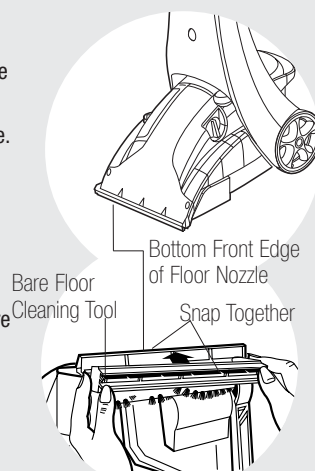
## Attach the Bare Floor Tool

1. Step on the handle release to lay the machine handle down.
2. Remove the Tank-in-Tank from the machine base.
3. Lift the machine base to expose the underside of the nozzle.
4. Attach Bare Floor Tool to nozzle with long tab to the right side (ReadyTools side) of the nozzle.
5. First attach left side (short tab) catching tab over nozzle edge.
6. Gently bend long tab (right side) outward to easily snap over edge of clear nozzle on right.



## Machine Preparation

1. Set up machine following the instructions on pages 5-8. Be sure to thoroughly rinse out any remaining Fiber Cleansing Formula to prevent slippery linoleum, vinyl, and tile floors. Use BISSELL Hard Floor Solutions in the SmartMix tank.
2. Check ReadyTools dial - it should be set on Floor Cleaning.
3. Set the SmartMix setting to normal.
4. Plug into a proper outlet and turn Power Switch ON.



## Bare Floor Cleaning Technique

1. Slowly move the machine nozzle with Bare Floor Tool forward and back over soiled surface one time while pressing the trigger. **Caution: Do not over wet.**
2. Repeat the motion without pressing the trigger using the Bare Floor Tool to squeegee and suction up the dirty water.
3. Repeat steps 1 and 2 backing along the exit path.
4. Allow about 30 minutes for the floor to dry completely.
5. When the cleaning job is complete refer to the Maintenance/Storage section on page 12.
6. To remove Bare Floor Tool gently bend long tab (right side) outward and pull tool down away from nozzle. Rinse thoroughly, dry and store.



## NOTE:

Keep plenty of genuine BISSELL Fiber Cleansing Formula on hand so you can clean whenever it fits your schedule. Always use genuine BISSELL deep cleaning formulas. Non-BISSELL cleaning solutions may harm the machine and void the warranty.

## Maintenance/Storage

1. Turn Power switch OFF.
2. Unplug power cord from the outlet and coil around Power Cord Quick Release.
3. Remove and rinse tools in clean, running water, let dry and replace in tool caddy.
4. Coil flex hose around storage brackets on tool caddy.
5. Remove Tank-in-Tank, dispose of dirty water.
6. Rinse out the Tank-in-Tank and replace on the machine.
7. Clean out the Flow Indicator Filter each time it is used to insure best cleaning performance. Unscrew the Flow Indicator Cap, lift out the red Rotor and white Filter. Rinse all three parts in tap water. Replace the Filter and Rotor. Replace the Flow Indicator Cap; turn until snug, do not over-tighten.

**Note:** SmartMix tank may be stored with concentrate ready for your next cleaning job. Make sure dial is set to Water Only.

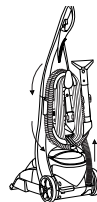
8. Wipe all exterior surfaces with a soft cloth.
9. Store cleaner upright in a protected, dry area.
10. When carpet is dry, vacuum again to remove hair and fuzz that the POWERSTEAMER may have loosened.

## Pump Belt and Brush Belt Replacement

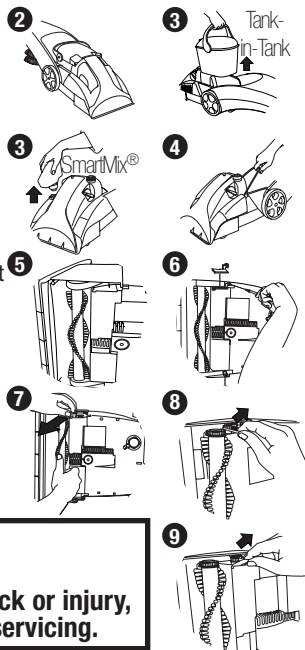
1. Turn the machine off and unplug from wall outlet.
2. Step on the release pedal and recline the handle down onto floor. (see illustration).
3. Remove the Tank-in-Tank and SmartMix tanks. Set them aside (see illustration).
4. Remove Belt Access Door located near the Floor Cleaning/ Tools switch by inserting a flat head screwdriver into the slot nearest to the handle and gently prying the access door off (see illustration).
5. Turn the machine onto its side so the belt access area is facing upward (see illustration).
6. On the bottom of the machine, near the belt access area, is a red retainer plate that holds the black brush arm and brush in place. Using a Phillips head screwdriver remove the screw that holds the red retainer plate in place. Set red retainer plate and Phillips head screw aside (see illustration).
7. Remove the black brush arm that holds the brush in place. Set the black brush arm aside (see illustration).
8. Remove the "toothed" brush belt from the brush then from the red pump pulley. Set the "toothed" brush belt and brush aside.
9. Locate and remove the broken pump belt.

## Tip:

SmartMix tank may be stored with concentrate ready for your next cleaning job. Make sure dial is set to Water Only.



**CAUTION:**  
PowerSteamer Pro uses water and must not be stored where there is a danger of freezing. Freezing will damage internal components and void the warranty.

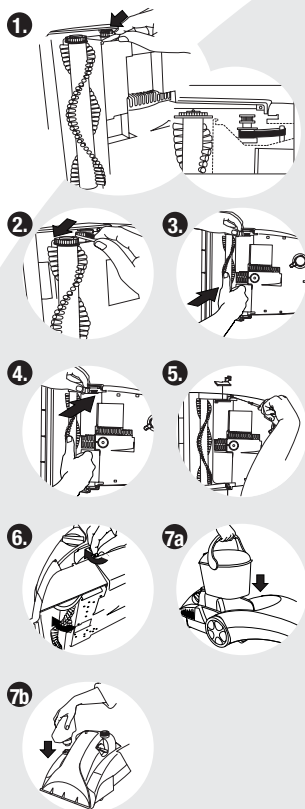


## WARNING:

To reduce the risk of fire, electric shock or injury, unplug appliance from outlet before servicing.

## To Install The Replacement Pump Belt

1. With the unit still on its side, loop one end of the replacement pump belt around the red pump pulley and then the other end around the silver motor shaft (see illustration). Do not twist the replacement pump belt.
2. Re-install the toothed brush belt first onto the red pump pulley and then onto the toothed end of the brush (see illustration).
3. Re-install the brush into the base of the unit.
4. Place the black brush arm onto the brush and slide black brush arm into base of unit. The black brush arm and brush should slide easily into original position (see illustration).
5. Re-install the red retainer plate and Phillips head screw (see illustration).
6. Using your finger, gently spin the replacement pump belt on the silver motor shaft. If assembled correctly, the replacement pump belt should rotate freely around the silver motor shaft and drive pulley without obstruction. The brush should also rotate freely when the silver motor shaft is turned.
7. Turn the machine right side up and replace the Tank-in-Tank, Smart Mix tank and belt access door (see illustration).
8. Assembly is now complete.  
If you have any questions, or are having trouble installing your replacement pump belt, please call BISSELL Consumer Services at 1-800-237-7691.



## Troubleshooting

### Reduced Spray Or No Spray.

#### Possible Causes

- 1 Bladder may be empty.
- 2 SmartMix tank may be empty.
- 3 The Flow Indicator Filter may be clogged.
- 4 Tank-in-Tank may not be seated properly.
- 5 Pump may have lost prime.



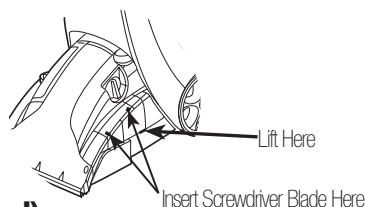
### WARNING:

To reduce the risk of fire, electric shock or injury, unplug appliance from outlet before servicing.

#### Remedies

- 1 Turn power OFF; refill tank with hot tap water.
- 2 Turn power OFF; clean out lint screen, follow SmartMix instructions on page 6.
- 3 Clean Out Filter; follow Steps under Maintenance/Storage on page 12.
- 4 Turn power OFF; remove tank and check gasket on tank bottom, reseal tank.
- 5 Turn power OFF; after 1 minute, turn ON and depress Spray trigger.

## Troubleshooting (Continued)




### Reduced Spray Or No Spray (Continued).

#### Possible Causes

- ⑥ The Pump Belt may be broken.

#### Remedies

- ⑥ Turn the machine OFF and unplug from the outlet. To check if a Pump Belt has broken, you will need a flat head  screwdriver. Insert the blade end into the lower slot of the Belt Access door to release the lower snap. If necessary, insert the blade end into the upper slot to release the upper snap. Examine the belt for breakage. You should be able to see the Pump Belt looped around the motor shaft. If it is broken or missing, please refer to **Replacement Parts** on page 15 before calling Consumer Services. Complete installation instructions will accompany the replacement belt.

### PowerSteamer is not picking up solution.

#### Possible Causes

- ① ReadyTools Dial may be at the wrong setting for cleaning job.
- ② Nozzle Window may not be properly attached.
- ③ Tank-in-Tank Lid is not properly installed.
- ④ Tank-in-Tank is not properly seated.
- ⑤ Poor tool position.  
(Handheld attachments only)
- ⑥ Tank-in-Tank has picked up the maximum dirty water.

#### Remedies

- ① Set ReadyTools Dial to either FLOOR CLEANING or TOOLS/PRETREAT.
- ② Make sure the two tabs on the back of the Floor Nozzle Window are inserted through the mating slots in the main housing. Reinstall if necessary.
- ③ Reinstall lid; refer to page 6.
- ④ Tank-in-Tank must be firmly seated to function. Remove tank and check gasket on tank bottom; Reseat tank.
- ⑤ Readjust angle; apply more downward pressure.
- ⑥ Empty tank and refill; refer to page 7.

**Thank you for selecting a BISSELL product.**

If you should happen to need assistance during assembly or operations, call 1-800-237-7691.

**Please do not return this product to the store**

## BISSELL Consumer Services

For information about repairs or replacement parts, or questions about your warranty, call:

**BISSELL Consumer Services**  
**1-800-237-7691**

Monday - Friday 8 a.m. — 10 p.m. ET

Saturday 9 a.m. — 8 p.m. ET

Or write:

BISSELL HOMECARE, INC  
 PO Box 3606  
 Grand Rapids MI 49501  
 ATTN: Consumer Services

Or visit the BISSELL website - **www.bissell.com**

When contacting BISSELL, have model number of unit available.

Please record your Model Number: \_\_\_\_\_

Please record your Purchase Date: \_\_\_\_\_

**NOTE: Please keep your original sales receipt. It provides proof of date of purchase in the event of a warranty claim. See "About Your Warranty" on page 16 for details.**

## Replacement Parts

Item	Part No.	Part Name
1	215-9155	Tough Stain Brush
2	015-9043	Tank Assembly Complete
3	015-4439	Tank Lid Assembly
4	015-9041	Tank Bottom
5	213-0213	Baffle with Red Float
6	215-0628	Replacement Pump Belt (with instructions)
7	213-3501	Lint Screen
8	015-0621	Replacement Brush Belt (with instructions)
9	214-9131	Bare Floor Tool
10	0710	48 oz. BISSELL Fiber Cleansing Formula with Scotchgard™
11	0400	22 oz. BISSELL Tough Stain PreCleaner





## About Your Warranty

This warranty gives you specific legal rights, and you may also have other rights which may vary from state to state. If you need additional instruction regarding this warranty or have questions regarding what it may cover, please contact BISSELL Consumer Services by E-mail, telephone, or regular mail as described below.

### Limited **One Year** Warranty

Subject to the \*EXCEPTIONS AND EXCLUSIONS identified below, upon receipt of the product BISSELL Homecare, Inc. will repair or replace (with new or remanufactured components or products), at BISSELL's option, free of charge from the date of purchase by the original purchaser, for one year any defective or malfunctioning part.

See information below on "If your BISSELL product should require service".

This warranty applies to product used for personal, and not commercial or rental service. This warranty does not apply to fans or routine maintenance components such as filters, belts, or brushes. Damage or malfunction caused by negligence, abuse, neglect, unauthorized repair, or any other use not in accordance with the User's Guide is not covered.

### **If your BISSELL product should require service:**

Contact BISSELL Consumer Services to locate a BISSELL Authorized Service Center in your area.

If you need information about repairs or replacement parts, or if you have questions about your warranty, contact BISSELL Consumer Services.

#### **Website or E-mail:**

[www.bissell.com](http://www.bissell.com)

Use the "Customer Services" tab.

#### **Or Call:**

BISSELL Consumer Services

1-800-237-7691

Monday - Friday 8 am. - 10 pm. ET

Saturday 9 am. - 8 pm. ET

#### **Or write:**

BISSELL Homecare, Inc.

PO Box 3606

Grand Rapids MI 49501

ATTN: Consumer Services

BISSELL HOMECARE, INC. IS NOT LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY NATURE ASSOCIATED WITH THE USE OF THIS PRODUCT. OUR LIABILITY WILL NOT EXCEED THE PURCHASE PRICE OF THE PRODUCT.

**Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.**

\*EXCEPTIONS AND EXCLUSIONS FROM THE TERMS OF THE **LIMITED WARRANTY**

THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ANY OTHER WARRANTIES EITHER ORAL OR WRITTEN. ANY IMPLIED WARRANTIES WHICH MAY ARISE BY OPERATION OF LAW, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE ONE YEAR DURATION FROM THE DATE OF PURCHASE AS DESCRIBED ABOVE.

Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may



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